

## Returns Note

If you are at all unsatisfied with your products and it has been less than 28 days since you placed your order, we will gladly accept return of the goods and provide you with a full refund.

Order reference

Date of order

Product Ordered	Product Received (if incorrect)	Reason for Return	Please tick:	
			Refund	Replace
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>

## Postage & Packaging

Please repack the items you wish to return in the original box, with the filler provided. Seal the box with tape and cover the original postal label with our returns address:

Hair Diagnostics  
2a Maiden Lane  
Stamford  
PE9 2AZ  
United Kingdom

If you no longer have the original packaging, please use an appropriate substitute and ensure that the items will be suitably protected. Please note that any items damaged in transit will be ineligible for a refund.

The parcel must be sent back to us via **recorded delivery**. We cannot be held responsible for items lost or delayed in the postal system, so please obtain proof of postage.

Signed: .....

Date: .....